

Medical Associates Health Plans



PO Box 5002
1605 Associates Drive
Dubuque, IA 52004-5002
Phone Number (563) 556-8070
FAX Number (563) 556-5134
www.mahealthcare.com



Type of Plan Health Maintenance Organization
 Total Number of Members..... 34,183
 Years of Operating Experience 21
 Total Number of Primary Care Physicians (PCPs)..... 133
 Percentage of PCPs Accepting New Patients 98%
 Percentage of Board Certified Specialty Care Physicians..... 86%
 Number of Hospitals Affiliated with Plan..... 15
 Number of Urgent Care Facilities 6
 Number of Dentists Open Access
 Percentage of Dentists Accepting New Patients 100%

ADDITIONAL INFORMATION

Referral/Prior Authorization Requirements	Medical Associates is an open access HMO. members are able to seek the services from an MAHP Network Specialist without a referral from their PCP for covered services. When the services are needed by a non-MAHP Network Specialist or Physician, members must have a referral authorization by the MAHP Medical Director for covered services.
Medicare Claims Procedure	Claims for members who are also covered by Medicare will be automatically processed by the Health Plan. Members are required to see participating physicians for coverage of coinsurance and deductible by the plan.
On-Line Services	<ul style="list-style-type: none"> • Provider Network • New Physician's to be added to MAHP Network • Clinic & Health Plan News • 24 Hour Help Nurse
Outpatient Mental Health Network/Policy	Outpatient mental health services are provided by Medical Associates Health Plans participating physicians and providers. The member must have a referral authorized by the Mental Health Department (563) 584-3500 or 1-800-648-6868.
24-Hour Nurse Line	(563) 556-4357 or 1-800-325-7442
PCP Restrictions	There are no restrictions in choosing a participating primary care physician.
Dental Benefits If Provided	Routine periodic exams at 6 months intervals - 100% coverage Full mouth x-rays once in any 3 year interval, and bite wing x-rays at 1 year intervals- 100% coverage. Limited to usual, customary and reasonable fees. Topical fluoride applications, once in any 6 month interval - 100% coverage. Open access for dental providers.
Quality Improvement Initiative	<ul style="list-style-type: none"> • Increase mammogram rates. • Increase adolescent immunization rates. • Increase cervical cancer screenings. • Increase diabetic eye exams. • Increase rates for antidepressant medication management. • Increase understanding and finding of written materials from Health Plan. • Post-partum depression screening • Accessibility and wait time.

Counties in Service Area	Hospitals in County	Major Providers in County ~
Dubuque, IA	Finley Hospital Mercy Medical Center-Dubuque Mercy Medical Center-Dyersville	Medical Associates Clinic, P.C. East and West Campus and all satellites.
Grant County, WI	Boscobel Area Health Care Grant Regional Health Center- Lancaster Southwest Health Center- Platteville	Associated Hearing and Balance Clinic (Audiologist) Boscobel Clinic Bluff Street Clinic Family Resource Center – Platteville (Behavioral Health) Fennimore Clinic Fennimore Plattner Clinic Grant Regional Family Practice Lancaster Family Medical Center Medical Associates Clinic – Cuba City Medical Associates Clinic – Platteville Potosi-Tennyson Medical Center WKM Psychology Clinic - Fennimore (Behavioral Health) WKM Psychology Clinic – Lancaster (Behavioral Health) WKM Psychology Clinic – Platteville (Behavioral Health) Boscobel Counseling Services
Crawford County, WI	Prairie du Chien Memorial Hospital	Prairie Medicine
Iowa County, WI	Upland Hills Health	Dodgeville Medical Center Dr. McKenzie Optometry Office Mineral Point Medical Center
Lafayette	Memorial Hospital of Lafayette County – Darlington	Argyle Clinic Eye Care Centre, Ltd. Medical Associates Family Practice Clinic – Darlington Memorial Hospital of Lafayette County – Outpatient Clinic Shullsburg Clinic Family Resource Center - Darlington (Behavioral Health)
Out-of-State Providers	Available in Iowa and Illinois	See provider directory for complete listing of participating providers.

~ This column provides only a general summary of major provider groups. For a complete listing, please contact the plan at the phone number on the preceding page.